

Eddie Sleeper

From: John Hilliard <cfri@earthlink.net>
Sent: Monday, January 22, 2018 8:55 AM
To: Eddie Sleeper
Subject: Testimony for January 30, 2019 Energy Committee Meeting

Dear Clerk:

Please include this with the filings to the above-referenced committee:

I have a continuous battle with DTE over billing. They routinely fail to supply bills for their gas and electricity, then when I complain they generate a bill that they attach to the previous month's, already paid bill and demand immediate payment and generate a shut-off warning (see below). I have opted out of a smart meter **INSIDE** the house where my gas meter is located, but permitted one outside for the electricity meter.

This unlawful DTE coercion has been going on for years and is done for the sole purpose of allowing their contractors inside the house to install a smart meter that I have health concerns about. DTE makes supplying a bill contingent on me allowing a smart meter to be installed, then I have to go through the process of filing a complaint with MPSC, that DTE assumes is an arm of their organization for the lack of consumer protection they supply. MPSC does not even supply me with a note of what they have done in response to the complaint because they do **NOTHING**.

Let us remember that DTE is an energy monopoly where I live. In exchange for the monopoly, the MPSC is supposed to protect the consumer. This social contract is now a total farce and you are failing in your elected responsibilities by allowing DTE to behave like a criminal enterprise.

John Hilliard



DTE Energy

Billing & Payment

monthly sta

Total Amount

\$210.62

Due
Immediately

Pay Now

My Current Bill

My Billing & History

My Profile & Preferences

My Payment Programs

My Payment Methods

My Rebate Status

My Usage

Pay My Bill

Questions?
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